

(19)



Europäisches Patentamt

European Patent Office

Office européen des brevets



(11)

EP 0 947 935 A2

(12)

EUROPEAN PATENT APPLICATION

(43) Date of publication:
06.10.1999 Bulletin 1999/40

(51) Int. Cl.⁶: G06F 17/30, G06F 11/34,
H04L 29/06

(21) Application number: 99102949.7

(22) Date of filing: 13.02.1999

(84) Designated Contracting States:
AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU
MC NL PT SE
Designated Extension States:
AL LT LV MK RO SI

(72) Inventors:
• Sandvoss, Jochen
68159 Mannheim (DE)
• Lerenc, Vedran
68753 Waghäusel (DE)

(30) Priority: 30.03.1998 DE 19813884

(74) Representative:
Teufel, Fritz, Dipl.-Phys.
IBM Deutschland Informationssysteme GmbH,
Patentwesen und Urheberrecht
70548 Stuttgart (DE)

(71) Applicant:
International Business Machines
Corporation
Armonk, N.Y. 10504 (US)

(54) **System and method for ascertaining and displaying connection-related performance data in networks**

(57) The present invention describes a system and method for ascertaining and displaying connection-related performance data in networks, in particular in the application area of WWW applications, such as web browsers for example. It is based on the technical feasibility of expanding HTML documents retrospectively to include performance data, such as loading speed or time, and integrating these into the layout of the document referenced. In this process the performance data

can be expanded in a proxy, which adds a loading speed or time to be expected to the document to be forwarded. However, functionality of this kind does not have to remain limited to this embodiment. Any supplementing of an HTML document with information of this kind (e.g. web browser) satisfies the fundamental idea of the present invention.

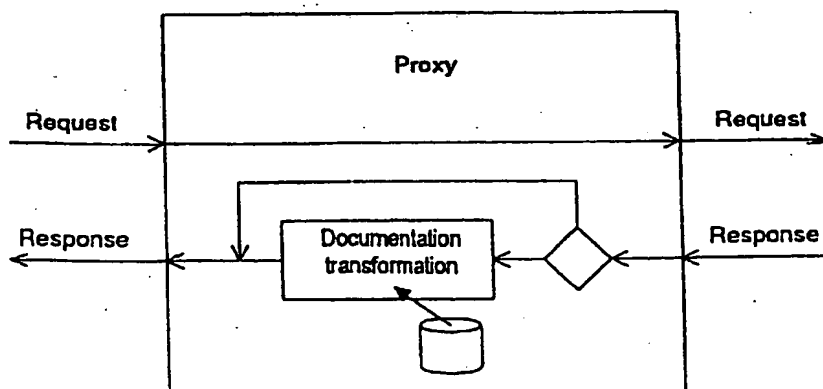


FIG. 5A

Description

[0001] The present invention describes a system and method for ascertaining and displaying connection-related performance data in networks, in particular when loading documents from the internet.

[0002] Users of the World Wide Web (WWW) access the document stock of the internet via web browsers. Both the connection set-up to a certain server and the transmission of the web page can take up some time. This is the case above all if the user wishes to download selected documents onto his system. The user does not receive any information whatsoever regarding the waiting time to be expected when accessing a certain document; important information, to be precise the connection and transmission speed, is not displayed.

[0003] This lack of information hampers productivity if users are seeking information on the internet or want to load fairly large packets of information from the internet and several selection options exist, for when searching, the user often finds himself in the situation of finding from a wealth of possible apparent search successes of a search engine those documents which are really relevant and do not just touch on the subject area. The user is slowed down in this process by web servers which are all too slow and often do not hold the desired information. A similar problem arises when requesting fairly large information packets. The user only recognizes which hyperlinks (links in documents of the WWW) are fast, i.e. have a high transmission speed, and which do not, after a fairly long period. In the case of slow connections, these are often aborted if possible and a new attempt made on a different web server. Some web servers try to help users with this problem by means of additional information on their web pages. FIG. 1 shows the download page of shareware.com. On this page, an icon is placed ahead of each hyperlink which is intended to indicate how reliable the corresponding web server is. However, this information is at best a guide, is scarcely attended to and does not go into one important variable in dealing with the WWW, to be precise the duration of the transmission. The duration of the transmission depends on the network topology and the link of the client system to the network. Fluctuations in the traffic volume in the network also result in completely different transmission times.

[0004] The object of the present invention is therefore to provide a system and method which provides the user prior to the loading of referenced documents with transmission information for the loading of these documents, this method being simple in construction and mode of operation and being capable of implementation without any significant modification of the existing hardware and software.

[0005] This object is achieved by the features of claim 1 and 15. Other advantageous forms of performance of this invention are set down in the sub-claims.

[0006] The present invention represents a solution to

the problem of performance quality information not being available in the application environment of WWW applications, such as web browsers for example. It is based on the technical feasibility of expanding HTML documents belatedly to include performance information. The information expansion can be effected in this regard in a proxy, which adds a loading speed or time to be expected to the documents to be passed on. However, functionality of this kind does not have to remain limited to this form of realization. Any addition of performance information (e.g. web browser) to an HTML document fulfils the fundamental idea of the present invention.

[0007] The present invention is explained in greater detail with reference to preferred practical examples.

FIG. 1 shows the state of the art taking the download page of shareware.com. as an example,

FIG. 2 shows the implementation of a practical example of the present invention taking an internet web page as an example,

FIG. 3 shows the implementation of a further practical example of the present invention taking an internet web page as an example,

FIG. 4 shows a communications architecture between a client system and a server system connected to one another via intranet and internet in which the present invention can be used,

FIG. 5A shows a specific implementation of the present invention in the communications architecture according to FIG. 1,

FIG. 5B shows the inventive document management system in the form of a flow chart.

[0008] The present invention describes the expansion of WWW- documents to include performance data of a connection. The performance information is integrated directly into the document and can indicate either the loading speeds or times to be expected. The performance information is preferably specified directly in connection with the hyperlink referring to a further document. The performance information is made visible to the user by means of a conventional web browser and thereby facilitates efficient working in the WWW. A particular form of performance of the present invention consists in the invention being executed within a proxy, which inserts the performance data of the connections into the documents to be passed on. The combination with a proxy yields a further advantage in that the proxy can store the documents temporarily in the cache and in doing this insert the performance data into the docu-

ments.

[0009] In this process the proxy will search through the documents to be passed on, which contain files of a defined format, for references (hyperlinks) to other documents or files and add connection-related performance data to these. FIG. 2 shows the visual realization of the present invention taking a web page as an example. The web page shows the result of a search for the term "IBM". The search engine has found 1749490 documents containing the term "IBM". The corresponding transmission speed for the document in question is quoted for each document. For example, the document "IBM Global Network - Brazil" has the performance information 0.8 kilobytes per second, i.e. the document is transmitted at a transmission speed of 0.8 kilobytes per second.

[0010] The performance data can be implemented in the document for example by an algorithm for integration of the relevant performance information searching for hyperlink tags in the document in order to expand these to include the performance details (e.g. transmission speed or transmission time). When the pointer is placed on a hyperlink, the performance details become visible. A hyperlink tag is a marking from which the browser recognizes that the referenced text or the following image refers to another document. The following example should make this clear:

[0011] Example: Reference to the homepage of IBM is replaced by a modified reference with performance details.

Original hyperlink: () Homepage of IBM()

Modified hyperlink with performance details: () Homepage of IBM [16.3 kb/s]()

[0012] Here the hyperlink or ANCHOR tag of the language HTML is recognizable (<a...> and). The text between the starting element (<a...>) and the closing element () is normally indicated as a hyperlink in the browser by a different colour. In the modified version, the transmission speed to be expected has been added to the hyperlink and is thus clearly related to the hyperlink for the user.

[0013] As well as an indication of speed, a loading time could also be displayed as an alternative. This is demonstrated in the following example on the reference used above:

Modified hyperlink: () Homepage of IBM [3.4 sec]()

[0014] This form of performance has the disadvantage that here the size of the document would have to be requested from the server in order to be able to calculate the corresponding loading time. However, this can

be done via an HTTP-HEAD request, which only supplies document information in return and not the document itself. In this case HTTP (Hypertext Transfer Protocol) is the standard protocol for WWW applications on the internet. FIG. 3 shows a further form of performance of the visual representation of the present invention. Here the transmission time is added to the document instead of the transmission speed.

[0015] To be able to specify the transmission speeds to be expected, these have to be ascertained. In addition to the option already cited of determining these through HTTP-HEAD requests, it is also possible for a proxy, for example, to manage lists with web server performance profiles, which it can fill with performance data obtained in operation. These lists can contain several entries for each web server addressed (the number would depend on the accuracy required), which entries could record the latest average transmission time within a defined time interval. These data could then be integrated by the proxy into the documents in the manner described above.

[0016] As well as the possibility of integrating the present invention via a proxy, it is also feasible for browser manufacturers to integrate the present invention directly into their browsers. The round-trip time to the web server could be determined via a short enquiry similar to a ping and the loading speed to be expected thus ascertained. This could be integrated into the layout of the document and made visible to the user. If the enquiry were to consist of a HTTP-HEAD request, then the loading time also could naturally be displayed to the user.

[0017] FIG. 4 describes a communications architecture in which the present invention can be implemented, consisting of one or more clients connected to the internet via a special proxy. The proxy is a service representative, which passes incoming requests from the client on to the server addressed and receives its acknowledgement and transmits this to the client again.

[0018] FIG. 5A describes a special form of performance of the proxy with the method according to the invention. The client transmits a request via the proxy to the server addressed. The server transmits the data requested to the proxy. The proxy checks the incoming data for the media type. If the examination reveals that documents referring to other documents are involved, for example HTML documents containing hyperlinks, the hyperlinks contained therein are expanded to include performance information and transmitted to the client. The proxy is normally a server on which communications software containing the functionality described above is installed.

[0019] FIG. 5B describes in the form of a flow chart the document transformation function, which expands the documents received to include the performance information. The document management function receives a document with hyperlinks. Further processing of the document takes place in the following steps:

1. Identification of a hyperlink which has not yet been processed

2. Creation of the performance information for this hyperlink

3. Addition of the performance information to the representation of the hyperlink

4. Steps 1-3 are executed until all hyperlinks have been processed

[0020] The creation of performance information as per step 2 can be realized by the following methods:

Method according to the TCP/IP ping mechanism

[0021] Method of ascertaining empirical values, which are stored in a database.

Method according to the HTTP-HEAD request

[0022] The TCP/IP ping method is based on a request being confirmed by a response of the server. The availability and response time of a server can be determined in this way.

[0023] In the method to ascertain empirical values, the transmission rates from previous accesses are set down in a table on the respective server.

[0024] The table can be implemented on a proxy, for example. A prognosis for the future transmission rate of the relevant server is ascertained from the transmission values. This method is suitable in particular for those user groups which go into the internet via a common proxy and often frequent certain servers on the internet.

[0025] In the case of the HTTP-HEAD request, document characteristics are requested. These characteristics are combined in conjunction with the empirical values in Method 2 to give a loading time to be expected.

[0026] The present invention describes a system and method for solving the problem of performance quality information not being available in the application environment of WWW applications such as web browsers, for example. It is based on the technical feasibility of expanding HTML documents belatedly to include performance information. The information can be expanded here in a proxy, for example, which adds a loading speed or time to be expected to the documents to be passed on. However, functionality of this kind does not have to remain limited to this form of realization. Any addition of information of that kind (e.g. web browser) to an HTML document fulfils the fundamental idea of the invention report. Use of the invention by third parties is thus easily verifiable.

Claims

1. Method of communication between an inquiring system (client) and a replying system (server) via a data network, files of a defined format being stored on the server with references (hyperlinks) to other files and the files being capable of being transmitted to the client from the server via the data network by way of a request by the client, characterized in that the method for transmitting and displaying the files requested comprises at least the following steps:

a) identification of files with references (hyperlinks) to other files,

b) generation of performance data for loading the files referenced

c) integration of performance data in accordance with step b) into the graphical displays of the references in the files.

2. Method in accordance with claim 1, characterized in that the performance data indicate the transmission speed per quantity of data for the referenced file to be loaded or the expected loading time for the referenced file.

3. Method in accordance with claim 1 or 2, characterized in that the hyperlinks are identified via their reference to other files.

4. Method in accordance with claim 1 to 3, characterized in that the hyperlinks in HTML language are identified via Anchor tags.

5. Method in accordance with claim 1 to 4, characterized in that the performance data are determined via the TCP/IP ping mechanism, in that the availability and response time of the server are determined from an inquiry by the client to the server and its response.

6. Method in accordance with claims 1 to 4, characterized in that the performance data are determined from the transmission rates from previous accesses to the server, the previous transmission values being filed in a table and a prognosis being established from this for the future transmission rate for the server concerned.

7. Method in accordance with claim 1 to 4 and 6, characterized in that an HTTP-head inquiry regarding the characteristics of the referenced file (e.g. file size etc.) is effected by the client and the loading time to be expected is determined from these file characteristics in combination with the values from

the method in accordance with claim 6.

8. Method in accordance with claim 1 to 7, characterized in that method steps a) to c) are part of a program which is installed in a client. 5
9. Method in accordance with claim 1 to 7, characterized in that method steps a) to c) are part of a program which is installed on a further data processing system, which is connected to the client and the server via a data line; 10
10. Method in accordance with claim 1 to 8, characterized in that method steps a) to c) are part of a browser. 15
11. Method in accordance with claim 1 to 10, characterized in that the transmission of files from the server to the client is effected via the HTTP protocol. 20
12. Method in accordance with claim 1 to 11, characterized in that the files to be transmitted contain one or more hypertext documents.
13. Method in accordance with claim 1 to 12, characterized in that the performance data are only visible when the pointer is placed on the hyperlink. 25
14. Method in accordance with claim 1 to 13, characterized in that the client is part of an intranet and the server is part of the internet (WWW - World Wide Web) and method steps a) to c) are executed by a program which is installed on a data processing system (proxy server), which connects the intranet to the internet. 30 35
15. Document management system for transmitting documents from a server system, which can be used in an internet, to a client system, which can be used in an intranet, the documents being capable of being stored on the server system in a defined format with references (hyperlinks) to other documents, which can be stored on the same or other servers, characterized in that by means of the document management system hyperlinks in documents are identifiable, performance data for loading the documents referenced by the hyperlinks are definable and the performance data can be integrated on display of the documents in association with the hyperlinks. 40 45 50
16. Document management system in accordance with claim 15, characterized in that the document management system can be installed on any client or on a data processing system which makes the intranet connectable to the internet. 55
17. Document management system in accordance with

claim 15 to 16, characterized in that the performance data are definable via the TCP/IP ping mechanism, the availability and response time of the server being definable from an inquiry of the client to the server and its response

or

that the performance data are definable from the transmission rates from previous accesses to the server, the previous transmission values being storable in a table and from this a prognosis being ascertainable for the future transmission rate for the server concerned

or

that the performance data can be interrogated by an HTTP-head inquiry by the client regarding the file characteristics (e.g. file size etc.) and the loading time to be expected is determinable from these file characteristics in combination with the values from the method in accordance with claim.

18. Document management system in accordance with claim 15 to 17, characterized in that the document management system is part of a browser, which can be installed on the client system.
19. Data medium containing a program for executing a method in accordance with claim 1 to 14.

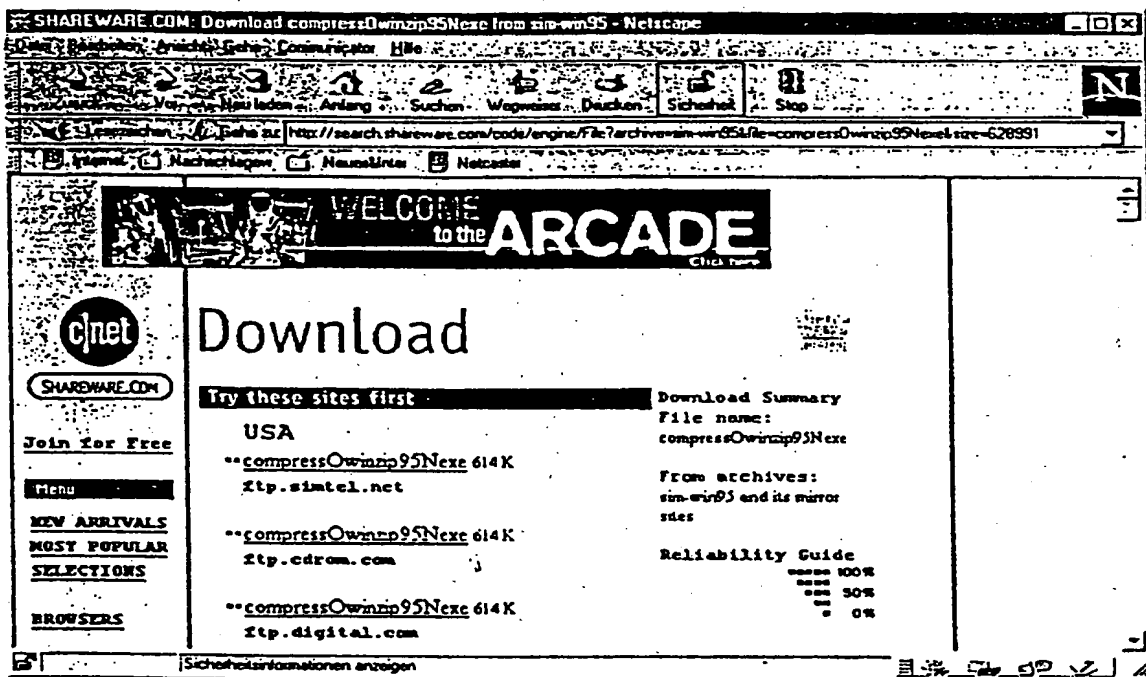


FIG. 1

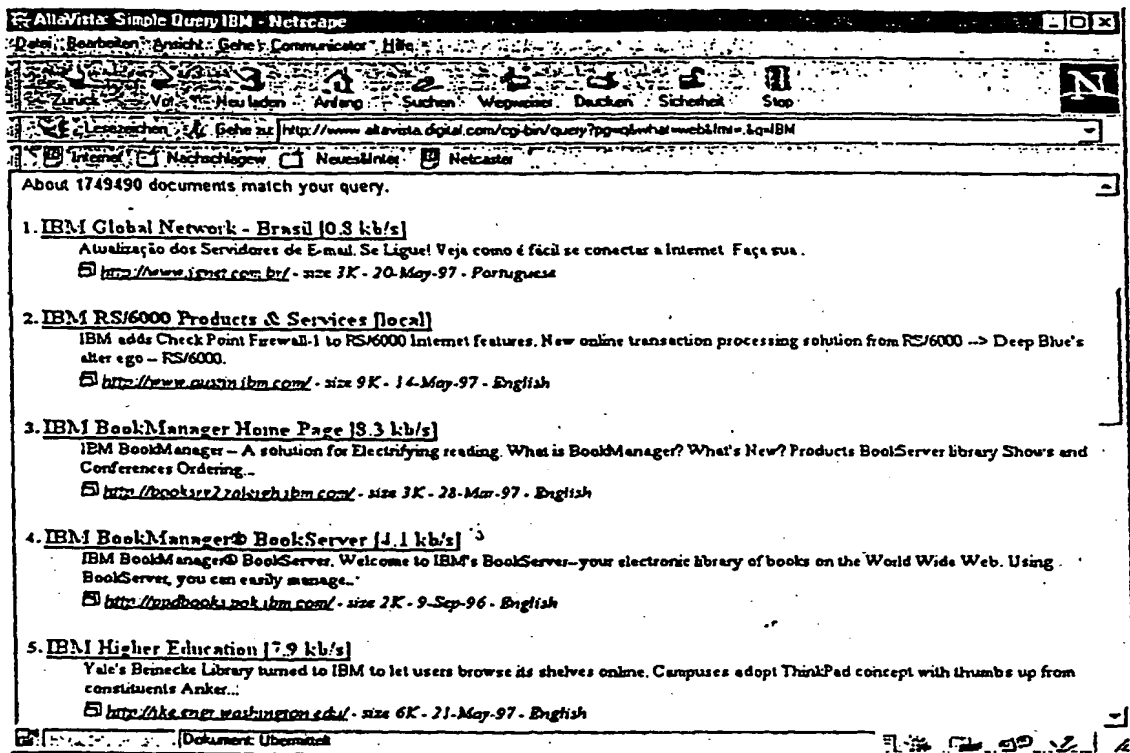


FIG. 2

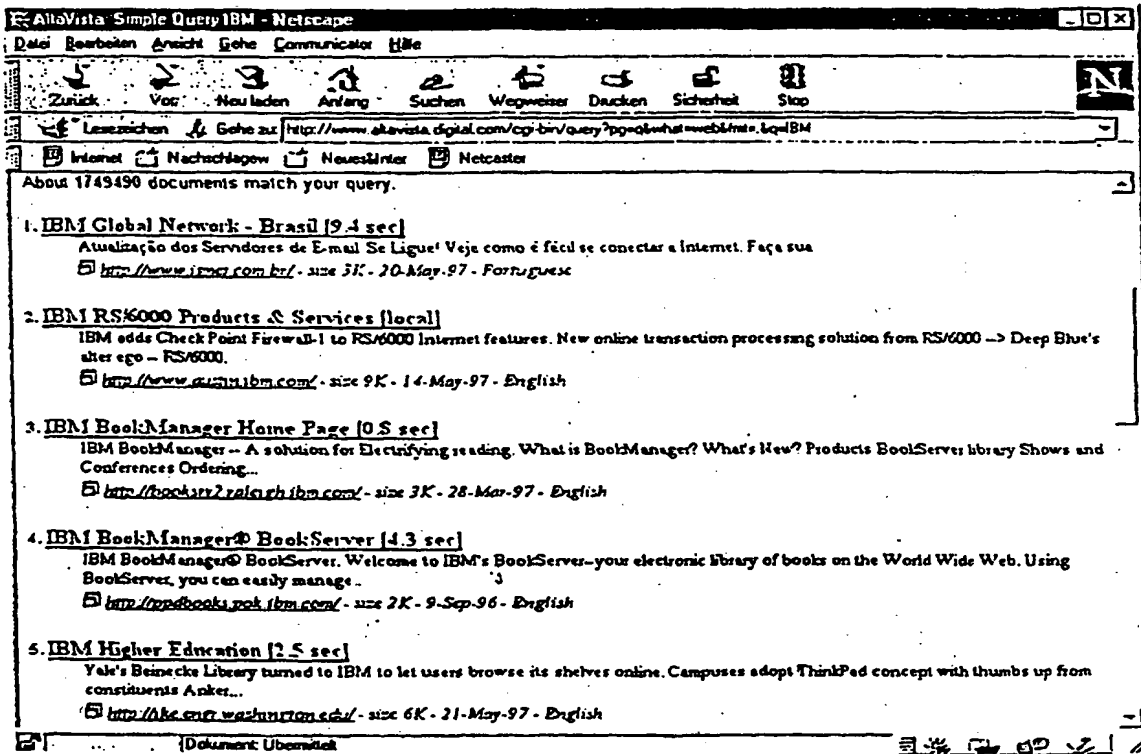


FIG. 3

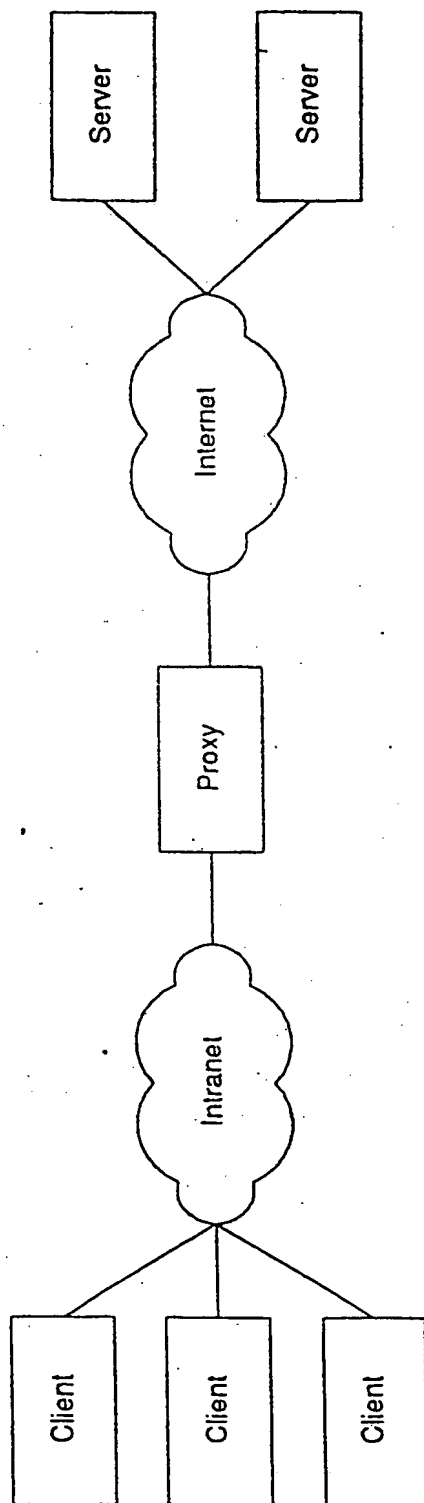


FIG. 4

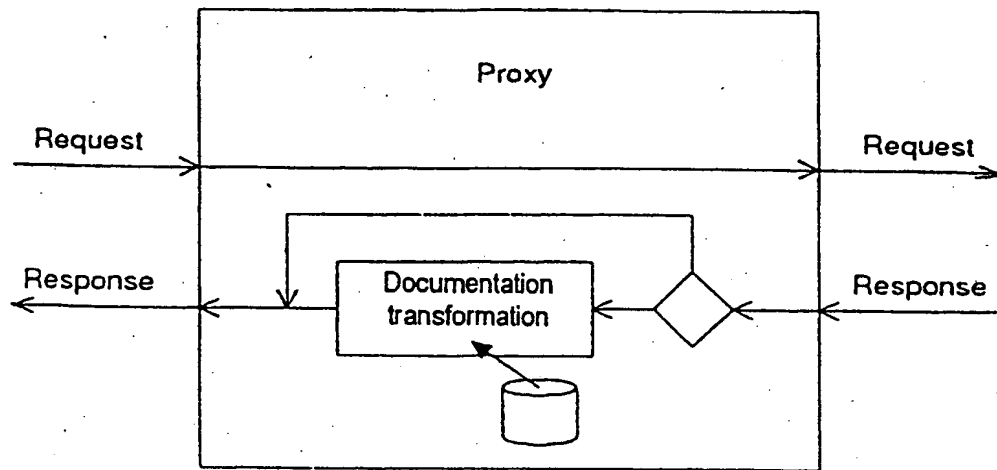


FIG. 5A

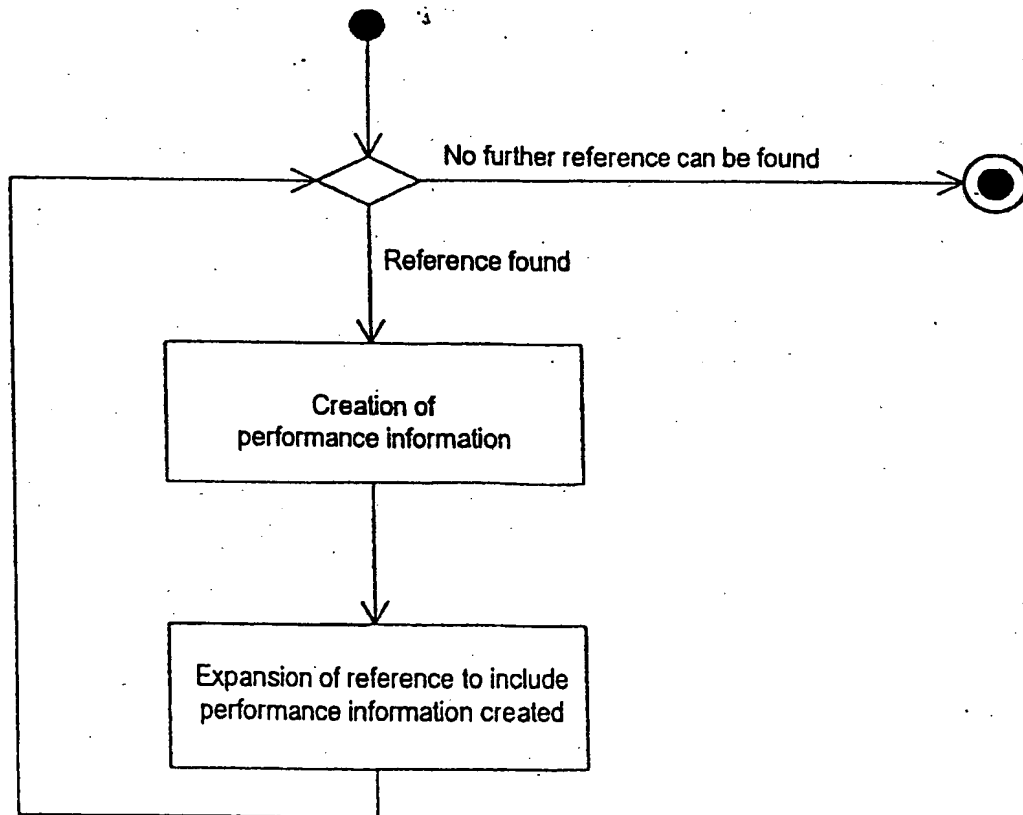


FIG. 5B

**This Page is Inserted by IFW Indexing and Scanning
Operations and is not part of the Official Record**

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images include but are not limited to the items checked:

- ☐ BLACK BORDERS
- ☐ IMAGE CUT OFF AT TOP, BOTTOM OR SIDES
- ☒ FADED TEXT OR DRAWING
- ☐ BLURRED OR ILLEGIBLE TEXT OR DRAWING
- ☐ SKEWED/SLANTED IMAGES
- ☐ COLOR OR BLACK AND WHITE PHOTOGRAPHS
- ☐ GRAY SCALE DOCUMENTS
- ☐ LINES OR MARKS ON ORIGINAL DOCUMENT
- ☐ REFERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY
- ☐ OTHER: _____

IMAGES ARE BEST AVAILABLE COPY.

As rescanning these documents will not correct the image problems checked, please do not report these problems to the IFW Image Problem Mailbox.

THIS PAGE BLANK (USPTO)